# Emergency Management Systems (EMS)

### What You Need to Know



### Status of EMS System in OHCC

- Discontinued in June 2024
- No replacement EMS will be provided
- Former EMS will support smoke alarms only "if" electrical power is still on. An auditable sound will be heard. System will NOT call anyone. No power / no smoke alarm.
- Presently the California State Building Code requires that smoke alarms be in:
  - 1) the hallway outside the bedrooms
  - 2) in each bedroom and
  - 3) on every floor regardless of whether there is a bedroom on that floor.
- Not having a functional smoke alarm could affect your homeowner's insurance and result in <u>loss of life</u>

### Current EMS System



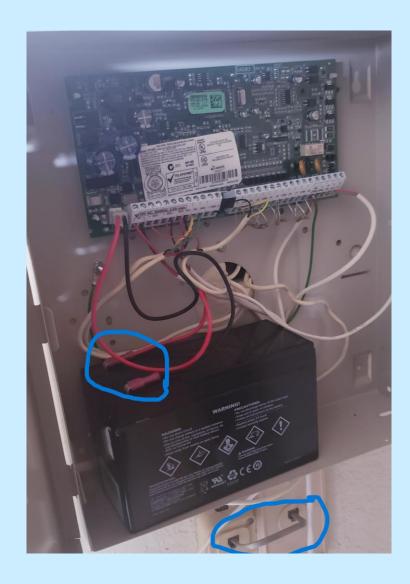






You can disconnect this system and throw it away. The battery needs to be recycled. Cancel your telephone landline "if" you have it only for the EMS.





### Do you need/want an EMS?

### Other than a smoke alarm an EMS is optional!

Available at: Amazon, Home Depot, Lowes, Walmart

#### **Smoke Alarms**





#### **Carbon Monoxide Detectors**







#### https://burninstitute.org/applications/smoke-alarm-application

#### Smoke Alarms for Seniors Application

Smoke Alarm Program Information

We offer free smoke alarm installations for seniors 62 years+ who own their own home in San Diego or Imperial County through our Fire-Safe Seniors program. If you meet these qualifications, fill out our form and someone will contact you shortly to complete the sign-up process.

Once registered, trained, screened, and vaccinated volunteers will set-up an appointment time to install alarms up to California State Fire Code in your home free of charge.

Qualifications: 62+ years old, own your home in San Diego County

Questions? Call us at 858-541-7862 or Email smokealarm@burninstitute.org

### What to consider in an EMS

- Think about your <u>current and future needs</u>
- 24/7 monitoring (smoke/carbon monoxide, medical)
- Voice Assistance Activation (Help I have fallen, etc.)
- Remote medical assistance outside of the home
- Camera surveillance (Inside, Outside, Front door)
- Glass Breakage (forced entry) or all windows/doors monitored
- Wi-Fi or hard-wired based
- How much can you reasonably afford

### Other Things to Consider

- Installation Do It Yourself Professional
- Own, lease, or pay overtime?
- Do you need <u>24/7 battery backup?</u>
- Do you have medical devices that require monitoring?
- Your <u>medical history</u> and family medical history
- Do you want the EMS to contact others than first responders?
- Does your insurance policy offer a discount for an EMS?

### How to Investigate Your Options

Ask your friends and neighbors

Read reviews about systems

Consumer Reports

### **Possible EMS Options**

The following slides show a variety of EMS options

These are NOT RECOMMENDATIONS!

Your Safety ... Your Responsibility!

#### GENOVESE PROTECTIVE SERVICES

Call: 760-295-9860

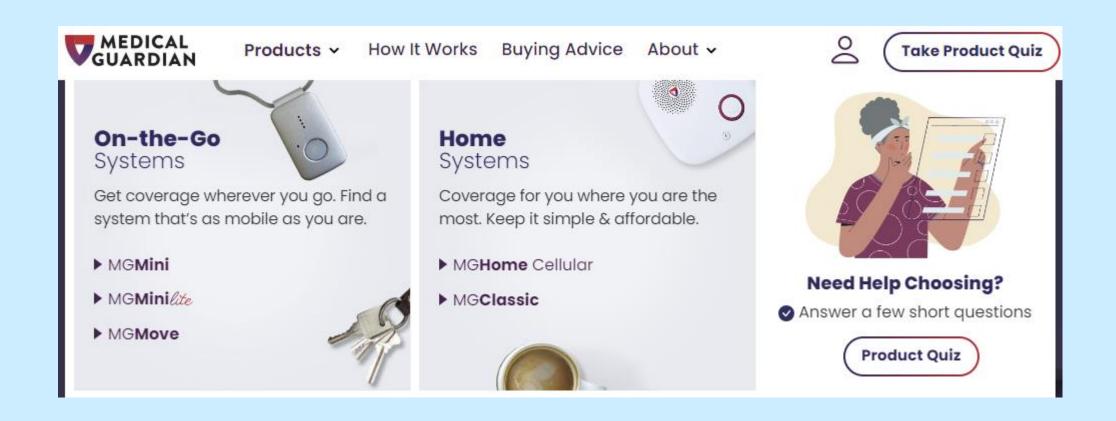
No Website Available

Offers to reprogram your system and monitor it remotely for \$15 per month.

### Medical Guardian -

### www.medicalguardian.com

**&1 (800) 668-9200** 





#### https://www.mobilehelp.com

800-992-0616



About MobileHelp

**Business Solutions** 



#### Medical Alert Systems You Can Trust

#### MobileHelp in Home

With a simple push of a button, summon emergency help at home with a MobileHelp medical alert system. Installs in seconds.



View Products>

#### MobileHelp Micro

Protects you at home and on-the-go even when you don't have a landline phone. Installs in seconds.



View Products>

#### MobileHelp Duo

Most complete emergency medical alert system available today. Installs in seconds.



View Products>

### How Do Our Medical Alert Systems Work?

When seconds matter, Bay Alarm Medical delivers.



**Push Button** 

Need help? Push your emergency medical alert button and remain calm. Help is on the way!



We Answer

A trained USA-based 24/7 live operator will initiate a 2-way conversation with your loved one.



We Send Help

We'll contact friends, family, neighbors, and if necessary, your local 911 emergency services.

### **Bay Alarm Medical**



#### **SOS Home**

Award-Winning Medical Alert for In-Home Use

LEARN MORE →



#### SOS All-In-One

Get 24/7 Protection Both In And Away from Home

LEARN MORE →



#### **SOS Mobile**

Discreet, Lightweight On-the-Go Protection

LEARN MORE →



#### SOS Smartwatch

Our Tech-Savvy Alternative to Traditional Medical Alert Systems

LEARN MORE →



### www.lifefone.com (1-800-331-9198)

#### AT-HOME ▶



#### AT-HOME LANDLINE

OPTIONAL FALL DETECTION

VIEW PRODUCT >



#### ON-THE-GO ▶



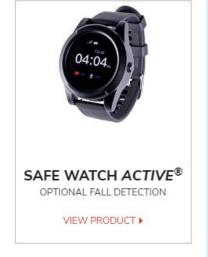
AT-HOME & ON-THE-GO, VIPX®

OPTIONAL FALL DETECTION

VIEW PRODUCT >









# Get protection from the unpredictable

Life can be unpredictable, but with ADT's 24/7 professional monitoring, it doesn't have to be.

- ADT is the most trusted\*, backed by award-winning 24/7 monitoring^.
- Receive burglary, fire & carbon monoxide protection.
- ADT has six 24/7 monitoring centers, the largest presence in the industry.

ADT is America's most trustworthy name in home security. Source: Newsweek, Sept. 2022
Award-Winning SMART Monitoring Technology Source: (2022 Police Dispatch and Quality Award, Security Industry Alarm Coalition, SIAC, 2022. ADT is a gold sponsor of SIAC)



### Find the right package and customize it for your place

Start with one of our smart security packages and add everything you want to get more connected and protected.

### Alexa – By Amazon

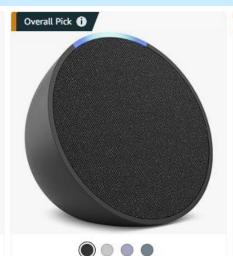


#### **Alexa Emergency Assist**

Alexa Emergency Assist Yearly (autorenewal)

\*\*\*\* \* 605

\$5900



Amazon Echo Pop | Alexa fits in anywhere: bedroom, living room, bathroom, office, and small spaces | Charcoal

\*\*\* × 51,729 10K+ bought in past month

\$3999

Amazon Music offer with this purchase

√prime

FREE delivery Sat, Jul 6 Or fastest delivery Wed, Jul 3

1 sustainability feature ~



Echo Dot (5th Gen, 2022 release) | With bigger vibrant sound, helpful routines and Alexa | Glacier White

\*\*\* 108,162 10K+ bought in past month

\$4999

Amazon Music offer with this purchase

√prime

FREE delivery Sat, Jul 6 Or fastest delivery Wed, Jul 3

1 sustainability feature >



Alexa Emergency Assist

No landline, no cellphone, no problem.

Be prepared with hands-free, fast, 24/7 help when you need it most.

#### Just ask, "Alexa, call for help"

You're better prepared to get the help you need in an emergency. Saying "Alexa, call for help" connects you with a trained Urgent Response agent who requests dispatch of emergency services and passes on critical information from your profile to first responders. Your designated emergency contacts are informed through alerts whenever a call starts and ends. You save precious time and gain peace of mind.



#### 24/7 Urgent Response

Avoid wait times. Hands-free access to trained agents who can help get you the help you need in an emergency.



#### **Emergency Contacts**

Save time as Alexa will automatically notify up to 25 of your emergency contacts anytime you start and end a call with Urgent Response.



#### **Critical Information**

Expedite help to you as first responders receive presaved critical information like allergies, gate codes, or pets in the home.



#### **Smart Alerts**

Get notified if Alexa detects a smoke or carbon monoxide alarm, or the sound of glass breaking, to quickly contact Urgent Response whether you're home or away.

### **Apple Watch**

### Explore the lineup.



#### Apple Watch SE

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All the essentials. Light on price.

From \$249 or \$20.75/mo. for 12 mo.\*



Buy >

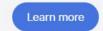


#### Apple Watch Series 9

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Powerful sensors, advanced health features.

From \$399 or \$33.25/mo. for 12 mo.\*







#### Apple Watch Ultra 2

The most rugged and capable.

\$799 or \$66.58/mo. for 12 mo.\*



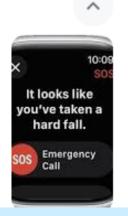
Buy >

### **Apple Fall Detection**

#### People also ask :

Which Apple Watch models have fall detection?

Here's how it works. If Apple Watch SE, Apple Watch Series 4 or later, or Apple Watch Ultra or later detects a hard fall while you're wearing your watch, it taps you on the wrist, sounds an alarm, and displays an alert.



Does an iPhone have a medical alert system for seniors?

Our Medical Alert Connect App expands the power of our innovative medical alert systems and adds new and exciting features to your existing service experience. Based on your preferences, choose to receive either email, SMS notifications, or a call about your loved one's activity.

### **Apple Watch**



44mm or 40mm aluminum case



45mm or 41mm aluminum or stainless steel case



49mm titanium case



Retina display up to 1000 nits



Always-On Retina display up to 2000 nits



Always-On Retina display up to 3000 nits



S8 SiP

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Siri

Find iPhone



S9 SiP

Double tap gesture

Faster on-device Siri with health data access

Precision Finding for iPhone<sup>12</sup>



S9 SiP

Double tap gesture

Faster on-device Siri with health data access

Precision Finding for iPhone<sup>12</sup>



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High and low heart rate notifications

Irregular rhythm notifications

Low cardio fitness notifications



ECG app⁴

High and low heart rate notifications

Irregular rhythm notifications

Low cardio fitness notifications



ECG app4

High and low heart rate notifications

Irregular rhythm notifications

Low cardio fitness notifications



Up to 18 hours<sup>18</sup>
Up to 36 hours in Low Power Mode<sup>18</sup>
Fast charging<sup>19</sup>



Up to 36 hours<sup>14</sup>
Up to 72 hours in Low Power Mode<sup>14</sup>
Fast charging<sup>20</sup>



Up to 18 hours<sup>18</sup> Low Power Mode

-

### Life Alert



www.lifealert.com

#### Micro Voice Pendant System













#### Batteries NEVER need Charging\*\*\*

Life Alert's batteries can last up to 10 years. You never have to worry about charging our devices. They stay with you 24/7 so you are always protected.



#### Up to 1000 feet range

Life Alert's home-based unit comes equipped with one of the longest signal ranges in the industry to give you more freedom.



#### Fully waterproof

Life Alert's cutting edge emergency buttons are fully waterproof so you can bathe with protection 24/7.



#### Wear as a pendant or a wristband

Life Alert's HELP buttons are so lightweight you can wear them on a lanyard under a shirt and no one will know it's there. You can also wear it on the wrist.



### **Questions & Answers**

- Go to the microphone We will call on you
- State your QUESTION (No stories please)

## This presentation is available on the OHCC SERT Website: www.OHCCSERT.com

under EDUCATION - Emergency Management Systems



**Thank You**